## 2024 Investor Day

**DECEMBER 11** 

Convene | NYC





## Welcome and Opening Remarks



Bill D'Onofrio

Corporate Development & Investor Relations







## Safe Harbor and Safety Briefing

#### FORWARD-LOOKING STATEMENTS

This presentation contains certain forward-looking information within the meaning of the Private Securities Litigation Reform Act of 1995. The words "may," "will," "expect," "intend," "estimate," "anticipate," "aspiration," "objective," "project," "believe," "continue," "on track" or "target" or the negative thereof and similar expressions, among others, identify forward-looking statements. All forward looking statements are based on information currently available to management. Such forward-looking statements are subject to certain risks and uncertainties that could cause events and the Company's actual results to differ materially from those expressed or implied. Please see the disclosure regarding forward-looking statements immediately preceding Part I of the Company's Annual Report on the most recently filed Form 10-K. The company assumes no obligation to update any forward-looking statements.

#### **REGULATION G**

This presentation includes certain non-GAAP financial measures like Adjusted EBITDA and other measures that exclude special items such as restructuring and other unusual charges and gains that are volatile from period to period. Management of the Company uses the non-GAAP measures to evaluate ongoing operations and believes that these non-GAAP measures are useful to enable investors to perform meaningful comparisons of current and historical performance of the Company. These non-GAAP financial measures are intended to supplement, and should be read together with, our financial results. They should not be considered an alternative or substitute for, and should not be considered superior to, our reported financial results. Tables showing the reconciliation between GAAP and non-GAAP measures are available at the end of this presentation and on the Greif website at

www.greif.com





In the event of an emergency, please proceed immediately to the exits shown on the map, leaving your personal belongings behind.



# Welcome to Greif Investor Day 2024 Accelerating our Build to Last Strategy





## Accelerating Our **Build to Last** Strategy



Ole Rosgaard President & Chief Executive Officer







- Global Leader in Essential Industries
  - Highly scalable global franchise
  - World-renowned brand and high product quality
  - Postured to capture incremental product share
- Positioned to Deliver Stronger Earnings Power
  - Ongoing mix shift to higher growth and less cyclical businesses
  - Clear strategy to drive Adj. EBITDA margin expansion to 18%+
  - Steady Adj. FCF generation driving towards 50%+ conversion
- **3** Proactively Allocating Capital to Value Accretive Opportunities
  - Consistent return of cash to shareholders
  - Growing in areas with significant addressable growth
  - Disciplined M&A with a track record of synergy realization

**Delivering Ongoing Shareholder Value Creation** 



Today's Agenda

8:30 am



Accelerating
Our Build to Last
Strategy



Paddy Mullaney
Chief Business Unit Officer

Driving Growth
Across Our Strategic
Business Units



Tim Bergwall
Chief Commercial Officer

Elevating
Global Commercial
Excellence

9:40 am

**Q&A Session & Break** 



11:30 am



Kimberly Kellermann
Chief Operations
Officer

Enabling Operational Excellence with the Greif Business System (GBS) 2.0



Bala Sathyanarayanan Chief Human Resources Officer



Tina Schoner
Chief Supply Chain
Officer

**Creating Value through Build to Last Strategy** 



Vivian Bouet
Chief Information &
Digital Officer



Larry Hilsheimer
Chief Financial
Officer

Delivering
Continued
Financial Strength

**Q&A Session & Lunch** 



# **Authentic Team of Servant Leaders** with Deep Industry Experience



Ole Rosgaard
President & Chief Executive Officer
Joined: 2015



Larry Hilsheimer Chief Financial Officer 2014



Gary Martz
General Counsel & Secretary
2002



Bala Sathyanarayanan
Chief Human Resources Officer
2018



Tina Schoner
Chief Supply Chain Officer
2022



Kim Kellermann
Chief Operations Officer
2017



Tim Bergwall
Chief Commercial Officer
2002



Paddy Mullaney
Chief Business Unit Officer
2017



Vivian Bouet
Chief Information & Digital Officer
2022



Bill D'Onofrio
Corporate Development and IR
2014

Centuries of Combined Industry Experience of Manufacturing and Services Industry Transformation



## **Engaged, Experienced and Diverse Board of Directors**



**Bruce Edwards**Chairman of the Board; Former CEO, DHL
Supply Chain, Inc. Deutsche Post AG



Karen Morrison
President, OhioHealth Foundation
and SVP, OhioHealth



Mark Emkes
Retired Chairman, CEO and President of
Bridgestone Americas – Former Commissioner
Finance and Administration, State of Tennessee



**Robert Patterson**Former Chairman, President and CEO,
Avient Corporation



**Jillian Evanko**President and CEO, Chart Industries, Inc.



Andy Rose
Former President and CEO of
Worthington Enterprises



**John McNamara**Former President and Owner Corporate Visions Limited, LLC



**Kim Scott**President and CEO, Vestis Corp.



Frank Miller
Partner at Baker & Hostetler LLP



**Ole Rosgaard**President and CEO, Greif



New to GEF Board within last 5 years

### **Board Skills**

- ✓ Manufacturing / Supply Chain
- ✓ Leadership
- ✓ Governance / Board Service
- ✓ International
- ✓ Accounting / Finance
- ✓ Strategy / M&A
- ✓ Risk Management
- ✓ Government / Legal
- ✓ Technology
- √ Healthcare

#### **Board Attributes**

**57 Years** Average Age

91% Independence **6 Years**Average Tenure

**30%**Gender Diversity



### **Key Messages**

#### ACCELERATING OUR BUILD TO LAST STRATEGY

- Leading the packaging industry with a people-first and customer-driven approach
- 2 Capitalizing on an optimized business model to **ignite** the next phase of growth and profit expansion
- 3 Strengthening our competitive position to capture additional product share in target verticals
- Fostering a culture of continuous improvement through our Build to Last strategy, enabled by GBS 2.0
- Actively allocating capital to deliver growth, margin expansion, strong cash generation and ongoing value creation for shareholders





### Greif at a Glance (NYSE: GEF)



Diversified, Scaled and Comprehensive Global Packaging Solutions







Our Strategy is Driven by Our Purpose, **Vision and Principles** 



#### **OUR PURPOSE**

Creating packaging solutions for life's essentials



#### **OUR VISION**

Being the best customer service company in the world



#### **OUR PRINCIPLES**

People Focused Zero Harm Servant Leadership **Customer Driven Action Bias** 

#### **Build to Last Strategic Missions**



**CREATING THRIVING COMMUNITIES** 



**DELIVERING** LEGENDARY **CUSTOMER SERVICE** 



**PROTECTING OUR FUTURE** 



**ENSURING FINANCIAL** STRENGTH

Purpose, Vision and Core Principles are Fundamental to Our Strategy



## Recognized as a Sustainability and Workplace Leader



2x Honoree



4x Honoree



**6x Honoree** 



**New Distinction** 



94th Percentile



**Engagement Results** 



Recognized as a Top Employer and Valued Contributor to the Communities Where We Live and Work



## Serving a Broad and Engaged Customer Base

20,000+

**Total Customers** Served in FY24

19.6%

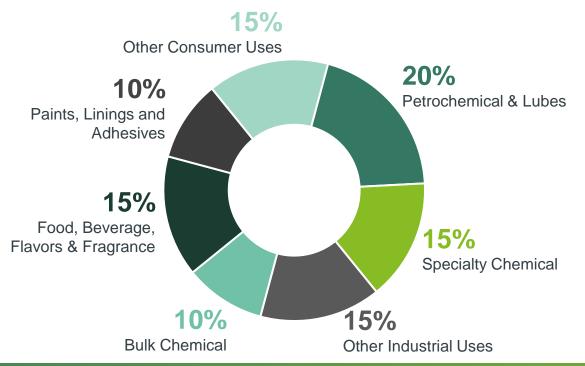
Revenue from Top 20 Customers 3.2%

Revenue from **Top Customer**  **70** 

World Class **Net Promoter Score** 

#### **Diversified Customer Base Across a Range** of Industries

- Long-standing customer relationships
- Substantial expertise in high-growth industries/verticals
- Significant potential for growth via cross-selling opportunities



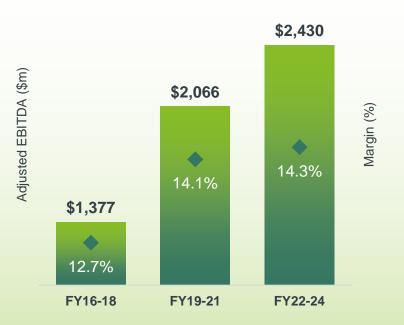


Serving Customers With Product and Quality Excellence, Legendary Customer Service and Sophisticated Material Solutions

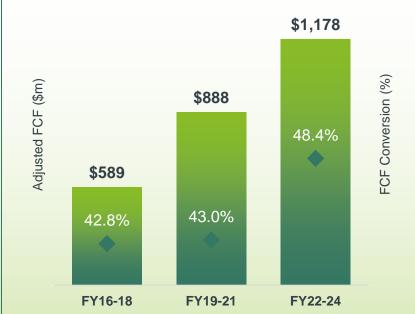


## Strong Foundation of Historical Financial **Performance with Compelling Outlook**

#### **Adjusted EBITDA and Margin Growth**



#### **Adjusted Free Cash Flow and Conversion Growth**



#### **2027 Financial Targets**

\$500M+ \$1.0B+ Adj. EBITDA Adj. Free Cash Flow

#### **Long-term Strategic Targets**

>18% Adj. EBITDA Margin

>50% Adj. FCF Conversion



## **Continuing to Execute Our Transformation Journey**

#### A NEW ERA OF CUSTOMER FOCUS AND VALUE CREATION **2015 – 2021**

- Re-shaped our portfolio exiting \$1 billion sales of low value business
- Increased Adj. EBITDA by more than 200%
- Unified multiple ERP systems into one, boosting efficiency
- Strengthened leadership and culture
- Invested in commercial excellence
- Developed extreme customer service focus

#### BUILDING FOR THE FUTURE, **DELIVERING TODAY** 2022 - 2024

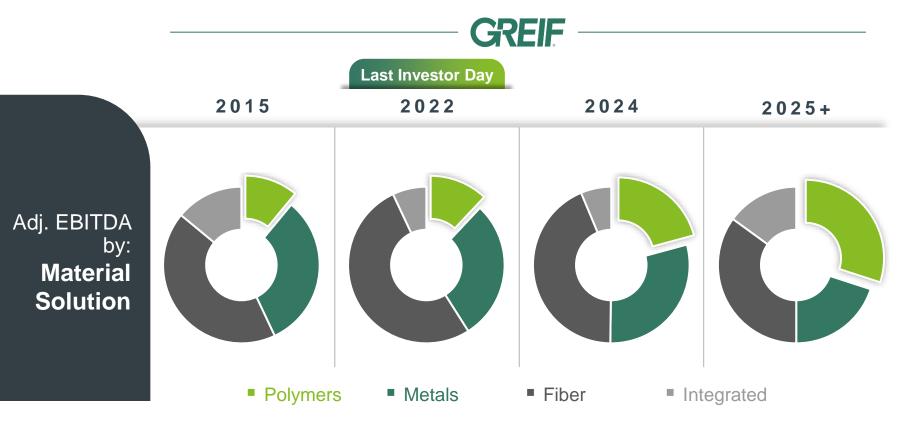
- Unified global operations into a single enterprise with centralized processes, standards and optimized local execution
- Attracted top professionals from Fortune 100 businesses into key positions
- Professionalized the Greif Business System (GBS into GBS 2.0)
- Developed best-in-class approach to programmatic M&A
- Delivered the best financial performance in the company's 147-year history, in the period 2022 to 2024

#### **DOUBLING DOWN** ON GROWTH 2025+

- Optimizing and shaping product portfolio to reduce impact of cyclical trends and focus on higher-margin offerings
- To support our growth, we are transitioning GIP and PPS into distinct SBUs, each focused on specific material solutions. This shift strengthens our foundation for doubling Greif's size
- Enhancing go-to-market approach to deepen customer relationships and promote cross-sales
- Driving tech enabled modernization and digitization



## **Proactively Shifting our Product Mix**



#### **Targeting High Growth End Markets**



Positioning for the Next Era of Growth and Profitability Expansion



## Optimizing Cost Base to Accelerate Margin Expansion

#### MULTIPLE LEVERS TO ENHANCE OPERATING LEVERAGE



**\$100M** 

Target Savings by 2027

**Strengthening Shareholder Value Creation through Disciplined Cost Management** 



# Optimized Business Model Accelerates Ongoing Value Creation for All Stakeholders

Introducing Global Leaders in New Key Roles



Paddy Mullaney
Chief Business Unit Officer
Optimizing and
transforming plant network
and operations



**Tim Bergwall** *Chief Commercial Officer*Driving business growth and centralized sales



Kimberly Kellermann Chief Operations Officer Advancing GBS 2.0, operational standardization and efficiencies

Material Solutions Focus

**Global Commercial Organization** 

Tailored Solutions
Mindset

**Robust Technology Deployment** 

Scalable For Rapid Growth

#### **Driving Three Shared Leadership Outcomes**

- Enhancing Our Customer Value Proposition
- Capitalizing on complete portfolio of packaging solutions
- Enhancing network and manufacturing for customer value
- Improving account planning and forging stronger strategic partnerships

- 2
- Supporting Our Colleagues and the Business
- Focusing on high-growth, high-margin opportunities
- Enhancing accountability and collaboration across functions
- ✓ Increasing succession opportunities

- Delivering Growth and Profitability for Shareholders
- Achieving margin growth with price enhancements and operations
- Boosting portfolio by quickly merging and expanding acquisitions
- ✓ Creating value via strategic capital allocation

**Leaning into Our Future with an Optimized Operating Model** 



## **Our Sustainable Competitive Advantages**

**Extensive** portfolio of solutions to meet our customers' needs



Commitment to sustainable and circular packaging solutions



Robust scale and global network of facilities



**Deep subject** matter expertise and tailored solutions



World-class culture delivering legendary customer service, driving loyalty and premium margins



**Committed to Fueling Our Customers' Success** 



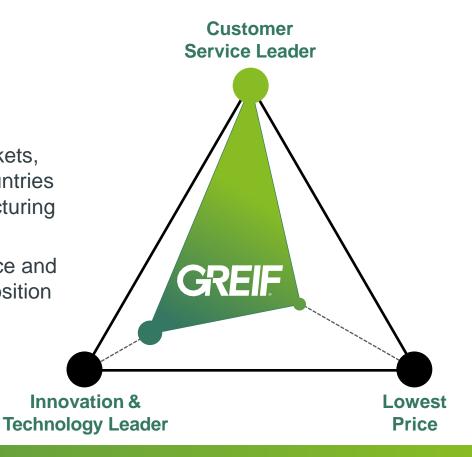
### **Consistent Competitive Positioning Enables Our Path to Success**

#### **COMPETITVE LANDSCAPE**

- Market for packaging solutions generally consolidated in largeform packaging solutions and more fragmented in small-form packaging solutions
- Competitive advantage derived from ability to maintain local presence while leveraging global scale

#### **OUR MARKET POSITION**

- Leadership position in chosen geographies and end use markets, with a local presence in 40 countries supported by a global manufacturing network
- Leading with a customer service and product innovation value proposition
- Well-positioned to capture share in attractive margin end markets



Customers Are Willing to Pay for Our Superior Customer Service and Innovation



## Well-Positioned for Total Addressable Market (TAM) **Expansion Supported by Global Megatrends**

**Greif Target** 

| Growth-Focused<br>Material Solutions | Greif<br>Specific<br>TAM | Total<br>Market<br>TAM |
|--------------------------------------|--------------------------|------------------------|
| Small Plastic Containers             | \$2B                     | \$5B                   |
| Intermediate Bulk Containers (IBCs)  | \$5B                     | \$5B                   |
| Large / Medium<br>Plastic Containers | \$3B                     | \$10B                  |
| Caps and Closures                    | \$8B                     | \$40B                  |
| Total                                | \$18B                    | \$60B                  |

| End Markets          | <b>Industry CAGR</b> |
|----------------------|----------------------|
| Food & Beverage      | ~3%                  |
| Pharma & Medical     | ~7%                  |
| Flavors & Fragrances | ~5%                  |
| Agrochemicals        | ~5%                  |

5-Year

#### Capitalizing on **Growth from Key Global Megatrends**

- **Population Growth**
- Food Safety and **Productivity**
- Sustainable and Mult-Use Packaging
- Nearshoring of **Supply Chains**
- Industrial Expansion

**Opportunistically Investing in Other Products to Drive Incremental Growth** 



# Programmatic and Disciplined M&A Strategy

- Programmatic M&A sourcing, execution and integration playbook established and validated
- Greif as an acquirer of choice based on our strong culture
- Optimized business model is an M&A accelerator, resulting in expanded synergy potential

## **Deep Acquisition Pipeline Executed on Since 2022**

**250** 

Opportunities Reviewed

5

Acquisitions Completed

\$150M

Synergized Adj. EBITDA Acquired

Programmatic Playbook Assures Capital Allocation Discipline and Value Creation



### Operational Excellence is Core to Our Culture

## GBS 2.0 creates a competitive advantage

- Enhances our continuous improvement culture
- Optimizes global shared resources
- Defines and deploys global best practices
- Drives efficiency via global systematic automation
- Continuously aggregates marginal gains



- MARKET EXCELLENCE
- EXECUTION EXCELLENCE
- OPERATIONAL EXCELLENCE
- CAPITAL EXPENDITURE & ENGINEERING EXCELLENCE
- QUALITY MANAGEMENT
- ZERO HARM

**Utilizing GBS 2.0 to Drive Best-in-Class Execution Worldwide** 



### Circular Company with a Rich Sustainability History Embedded in Our DNA

DEMONSTRATED SUSTAINABILITY LEADERSHIP WITH 15 YEARS OF SUSTAINABILITY TRACKING AND REPORTING



#### **Customized Polymer Solutions**

- Recyclable materials
- Most comprehensive suite of barrier protection alternatives
- Regionally operated collection networks drive circularity

#### **Durable Metal Solutions**

- Recyclable materials
- High-performing, lighter steel packaging products reduce CO2 emissions

#### **Sustainable Fiber Solutions**

- Recyclable materials
- Flexible machine capabilities can create alternative products with less materials
- Timberland properties enhance sustainability through carbon capture, carbon credits and solar

#### **Integrated Solutions**

- Includes recyclable materials
- Local collection networks for caps/closures drive circularity
- 2x net recycler of OCC versus tons produced
- Eco-sensitive water-based paints and adhesives

Delivering Innovative Sustainable Products to Help Our Customers Achieve their Sustainability Goals





- Global Leader in Essential Industries
  - Highly scalable global franchise
  - World-renowned brand and high product quality
  - Postured to capture incremental product share
- Positioned to Deliver Stronger Earnings Power
  - Ongoing mix shift to higher growth and less cyclical businesses
  - Clear strategy to drive Adj. EBITDA margin expansion to 18%+
  - Steady Adj. FCF generation driving towards 50%+ conversion
- **3** Proactively Allocating Capital to Value Accretive Opportunities
  - Consistent return of cash to shareholders
  - Growing in areas with significant addressable growth
  - Disciplined M&A with a track record of synergy realization

**Delivering Ongoing Shareholder Value Creation** 



Driving Growth
Across Our Strategic
Business Units



Paddy Mullaney
Chief Business Unit Officer





## **Key Messages**

#### DRIVING GROWTH ACROSS OUR STRATEGIC BUSINESS UNITS

- Enhancing our ability to serve our customers, enabled by deep understanding of market dynamics and customer needs
- Leveraging Greif's entire geographic and product footprint, along with a solutions-oriented approach, to capture share in target verticals
- Proactively shifting our mix to higher growth end markets and higher margin products
- Pursuing disciplined capital allocation and strategic acquisitions to accelerate growth





## Optimized Business Model Enables Margin Expansion and Efficiency Gains

#### **Durable Metal Customized Polymer** Sustainable Fiber Integrated Solutions Solutions **Solutions Solutions** Fiber Drums **Small Plastics** Large Steel Caps & Closures **Tubes and Cores** Large & Medium Medium & Small Paints, Linings **Plastics** Steel and Adhesives **Partitions** New & Recon Recycled **Specialty Drums** Intermediate Bulk Corrugated **Materials Group** Containers (IBCs) **Products COMMERCIAL GLOBAL SUPPLY CHAIN** DIGITAL **HUMAN RESOURCES OPERATIONS FINANCE**



### **Broad Scale Across Our Global Network**

|                           | Customized Polymer<br>Solutions   | Durable Metal<br>Solutions   | Sustainable Fiber<br>Solutions   | Integrated<br>Solutions                                   |
|---------------------------|---|--|--|---|
| FY24 Sales                | \$1.1B  | \$1.6B   | \$2.4B   | \$0.3B  |
| Facilities                | 80+   | 65+  | 70+  | 30+   |
| Countries<br>Sold To      | 28  | 36   | 3  | 9   |
| End Markets               | Food & Beverage   Agrochemicals Pharmaceuticals Flavors & Fragrances   Distribution Specialty Chemicals | Bulk Chemicals   Specialty Chemicals<br>Lubricants   Paints<br>Food & Beverage | Construction   Packaging   Film<br>Manufacturing   Fiber Manufacturing<br>Shipping   Food & Beverage<br>Distribution   Land Management | Serving all markets in other Material Solutions verticals |
| Select Major<br>Customers | syngenta iff Chemours Roche  H.B. Fuller - BASF   | TotalEnergies  DOW Henkel  Lubrizol  EASTMAN  HUNTSMAN  EXONMobil              | Berry Kimberly-Clark   | H.B. Fuller covestrol Henkel  EASTMAN  HUNTSMAN           |



### **Optimized Business Model Puts Greif Even Closer to Customers**

#### Unparalleled **Customer Service**



- Global footprint with deep market insight and product solutions expertise
- Customer-centric innovation and reliability
- Proven supply chain resilience

#### **Streamlined Operating Model**

- Contingency capability to mitigate risk
- Ability to manage demand peaks with globally scale procurement
- One Greif approach, maximizing our deep sector knowledge

#### **Entrepreneurial** Culture

- Quick innovation and opportunity sourcing
- Faster speed of execution
- Leveraging global knowledge to execute at pace



## Optimized Solutions Focus Enhances Legendary **Customer Service and Our Competitive Moat**

#### **CUSTOMER PROFILE**

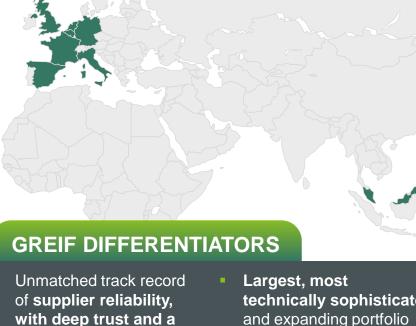
#### Global Leader in Pharmaceutical and **Agrochemicals**

Relationship began with a single contract in 2019, since that time, customer has grown to become:

| Top 5 Global Polymers Customer | >900bps Expanded Average Product Margin |
|--------------------------------|---|
| >\$1 Million                   | <b>70</b>                               |
| Metal                          | Net                                     |
| Solutions                      | Promoter                                |

Score





- technically sophisticated and expanding portfolio of products offered on a global scale
- **Solutions-based approach** including regulatory and compliance expertise, flexible technology applications, tailored sustainable solutions

Differentiated Approach Has Led to Up / Cross Selling Opportunities and Customer Loyalty

partnership mindset

towards packaging solutions



Sales

## **Benefiting from Multiple Secular Growth Drivers**



Delivering Innovative Solutions to Meet Growing Need for Packaging Solutions



## Focused on Growing in Attractive End Markets

| High Growth Target End Markets | Greif<br>Specific TAM | 5-Year<br>Industry CAGR | Greif Targeted<br>Growth |
|--------------------------------|-----------------------|-------------------------|--------------------------|
| Food & Beverage                | \$2B                  | ~3%                     | ~5%                      |
| Pharma & Medical               | \$5B                  | ~7%                     | ~7%                      |
| Flavors & Fragrances           | \$3B                  | ~5%                     | ~5%                      |
| Agrochemicals                  | \$8B                  | ~5%                     | ~7%                      |
| Total                          | \$18B                 |                         |                          |

## **Delivering Faster Growth & Increased Profitability**

- Conducting detailed market research to validate actionable growth opportunities
- Creating strong customer partnerships built on deep industry-specific expertise and tailored solutions
- Investing in products and operational capabilities to best meet the needs of target customers

**Customer-Driven Approach Enables our Path to Success** 



## **Driving Profitable Growth in High Growth Business**

#### **CUSTOMIZED POLYMER SOLUTIONS**

## Well-Positioned to Capture Market Growth

- Target end markets benefit from solid CAGRs and positive secular trends
- Greif scale advantage enables rapid expansion into growth markets in a cost-effective manner
- Leveraging the expertise, capabilities and supply base of our global network speeds go-to-market timeline



#### Why We Win

- Comprehensive product portfolio with a broad set of technical capabilities available provides unmatched scale and customer optionality
- Optimized sourcing networks globally drive reliability and purchasing power
- High customer intimacy and partnering to meet varied and complex customer needs enhances stickiness and raises switching costs

Well-Positioned to Grow in Attractive End Markets Given Scale and Product Sophistication



## **Highly Technical Polymer Products in Action**





## Driving Operational Excellence in a Cash Generative Business

#### **DURABLE METAL SOLUTIONS**

## Well-Positioned to Capture Market Growth

- Strong customer stickiness ensures realization of steady long-term growth
- Agile plant-level fulfillment ability leads to optimized footprint which is not easily replicable
- Vertical integration into paints, linings, adhesives and closures drives up-selling opportunities
- Shared customer base with other growth products leads to cross-selling and enhanced customer stickiness



### Why We Win

- Deeply entrenched market position allows for cost optimization without fulfilment risk
- Extensive production network has high capital barriers to competition with top customer base
- Partnering with customers through long-term contracts enables low-risk network investments and raised customer switching costs
- Unmatched regulatory and compliance standards provide a differentiated offering

Well-Positioned to Drive Margin and Adj. FCF Given Vertical Integration, Scale and Customer Stickiness



## **Driving Efficiencies in Highly Defensible Business**

#### SUSTAINABLE FIBER SOLUTIONS

## Well-Positioned to Capture Market Growth

- Broadest product applications in coverted products expands addressable end markets served
- Scale enables strong customer relationships in a consolidated market
- Specialized product capabilities allows us to pick our spots to compete for value



#### Why We Win

- In CB, niche market position and bestin-class converting excellence are not easily replicable
- In URB, expansive scale and wellcapitalized footprint with broad customer base is not easily replicable
- 2x net recycling capacity of recycled fiber group allows for choice raw material usage in our own value chain

Unique Ability to Drive Growth Given Vertical Integration through the Fiber Packaging Value Chain



# Dallas Sheet Feeder Represents a Growing Competitive Advantage from our Containerboard Model

### **State of the Art Converting Facility**

- Expands specialty high-margin business and bulk corrugated capacity (triple wall, etc.)
- Increases geographic reach of sheetfeeder network into Southwestern United States
- Product capabilities aligned to capture share in e-comm, automotive and agriculture
- Highly automated nature of facility reduces fixed and variable costs to raise margin profile
- 125,000 incremental annual tons at full capacity



Success in Dallas Project Demonstrates the Broader Growth Opportunities in Our Fiber Business



## Driving Cross-Selling Opportunities in Integrated Platform INTEGRATED SOLUTIONS

## Well-Positioned to Capture Market Growth

- Integrated products provide us a deeper understanding of where untapped market opportunities exist
- Integrated with other Material Solutions drives cross and up-selling opportunities and expands customer intimacy
- Global leadership in industrial caps & closures provides us significant scale advantages



### Why We Win

- Expanding in-house accessory product capabilities reduces combined product costs
- Advanced product technology enhances customized nature of global product offerings
- Customer partnerships and innovation leads to scalable new offerings and difficult to replicate product standards
- Track & Trace offerings help customers reach sustainability goals while providing us useful market intel

Leveraging Technology & Integration across all Material Solutions to Drive Profitable Growth



### Path to Success: Milestones and Goals



Pursuing Growth in Targeted Verticals



Shifting
Product Mix
Over Time



Implementing GBS 2.0 & Driving Operational Efficiencies

### LONG-TERM STRATEGIC TARGETS

>18%
Adj. EBITDA Margin

>50%
Adj. FCF Conversion

Optimized Organizational Structure Enables Success in High Growth, High Margin End Markets



## **Key Takeaways**

Enhancing our ability to serve our customers, enabled by deep understanding of market dynamics and customer needs

Leveraging Greif's entire geographic and product footprint, along with solutions-oriented approach, to capture share in target verticals

Proactively shifting our mix to higher growth end markets and higher margin products

Pursuing disciplined capital allocation and strategic acquisitions to accelerate growth



## **Elevating Global** Commercial Excellence



**Tim Bergwall Chief Commercial Officer** 





## **Key Messages**

#### ENABLING GLOBAL COMMERCIAL EXCELLENCE

- Building ongoing industry leadership through extensive product portfolio, geographic reach, supply confidence and deep technical expertise
- 2 Evolving our commercial organization to drive targeted growth through a One Greif approach to go-to-market activities
- Greating exceptional customer experiences that provide convenience, ease of doing business and order tracking and transparency
- Measuring our customer performance to validate and enhance the experience





### **Commercial Excellence Journey**

## WHERE WE WERE **2015 - 2022**

- Functioned like independent SBUs in multiple regional silos
- Different commercial/go-to-market approaches (varied by silo)
- Sub-optimal customer coordination for multi-site, multi-product customers

## RECENT ACCOMPLISHMENTS 2023 - 2024

- Established a centralized CCO role to focus on the most attractive growth options
- Reorganized sales teams for enhanced coverage on target end markets
- Resources deployed for centralized price capabilities, margin management and account planning

## FUTURE FOCUS AREAS 2025+

- Multi-channel sales (Direct, **GREIF**\* Distribution network enhancement)
- Leveraging global best practices to upskill our commercial team
- Creating tailored & enhanced solutions for target growth markets
- Delivering accelerated growth in target markets through cross-sales

Key Benefits of Optimized Business Model

Deeper End Market Knowledge & Insights Enhanced Commercial Capabilities

"One Greif" Approach Aligns Investment to Growth Targets

Optimized Go-to-Market Approach Will Drive Revenue Growth and >18% EBITDA Margins Over Time



## **Commercial Operating System**





## Listening to the Voice of Our Customers

1

"My products are **hazardous** and **valuable**, so security of shipments are needed"

"Our packaging specifications are different around the world. How do we create standardization and incorporate best practices?"



"Our supply chains are complex and are exposed to volatile environments and potential supply disruptions"

"We need back up supply and contingency plans as we shift production to alternate sites"



"Our customers need us to drive sustainability improvements"

"We need to drive cost reductions in our packaging and distribution"



Greif provides a trusted
"Gold Standard" on quality,
adherence to regulatory
requirements and specifications
and testing protocols to verify



Greif operates multiple plants with back-up capabilities

Greif conducts centralized planning to leverage the entire network to ensure continuity



Greif offers sustainable
packaging products for
lightweighting, recycled content,
freight optimization and
reuseable / returnable packaging





**Bringing Increased Focus and Rigor to Our Commercial Activities** 







#### **CUSTOMER**

## Global Product Leader in Agrochemical Production Global Market TAM: \$8B

 Typical customer in this end market uses <u>Eight</u> Greif products



#### **CUSTOMER CHALLENGES**

- Containers that prevent chemicals from leaching out and prevent substances from permeating
- Global players combat different packaging regulations in different regions
- Packaging that has recycled content and that is recyclable

#### **GREIF VALUE PROPOSITION**

- Most comprehensive portfolio of barrier options
- Containers that use recycled material and are recyclable
- Strategically located network of plants
- Common capabilities and product expertise & coordination anywhere in the world



# Our Broad Footprint Enables Companies to Drive Best Packaging Practices All Over The World



#### **CUSTOMER CHALLENGE**

- Requires consistent quality and adherence to regulatory standards
- Needs reliable back-up supply
- Shifting to packaging standardization
- Seeking collaboration on sustainability

#### **GREIF VALUE PROPOSITION**

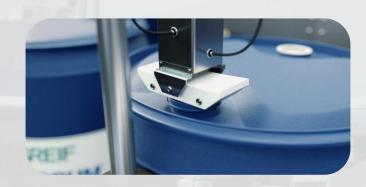
- Clean rooms to ensure sanitization and cleanliness
- Molds and capabilities for back-up supply
- Ability to drive rapid change management globally
- Partnering directly on sustainability goals

## **Consultative Approach**



#### **Global specialty chemical** supplier of ingredients and **formulations**

Greif & Tri-Sure's advanced products and expertise support complex chemical supply chains



#### **CUSTOMER CHALLENGE**

#### **Competitors export drums are** collapsing due to high-speed and hot filling process

- Customer's product is hot filled
- To boost productivity, they promptly apply the closures
- As the product cools, a vacuum forms, causing drum walls to pull in and potentially collapse when stacked

#### **GREIF VALUE PROPOSITION**

Implemented a new packaging solution to solve the problem

- Introduced NexDrum, an extruded tube with injection molded components
- Provides enhanced strength with less materials
- The drum uses Tri-Sure's vented closure to release pressure after filling



## Delivering World-class Service through



### **Key Initiatives**

- Enhancing service and elevating the customer experience through Greif+ digital platform
- Providing essential, real-time visibility into order status 24/7
- Personalized catalogs of all products
- Putting resources at customers' fingertips: certification letters, specification sheets, invoices, order tips and suggestions, etc.
- Providing digital access to advance shipping notices and shipment tracking





**Rollout Timeline** 

Q3'24 Initial Rollout

**50%+** Customer Adoption to Date

90%+ Customer Return Rate

Our Legendary Customer Service Combined with Digital and Al is a Commercial Accelerator



## Introducing GREIF\*





# Pursuing Unmatched Customer Service With A Growing Net Promoter Score





Our Net Promoter Score provides solid evidence of our growing competitive advantage of customer service excellence

Over 4,200 customers interviewed in Wave 14

Since 2018, We Have Elevated Our Net Promoter Score to be World Class



## **Key Takeaways**

1

2

3

4

Building ongoing industry leadership through extensive product portfolio, geographic reach, supply confidence and deep technical expertise

Evolving our commercial organization to drive targeted growth through a One Greif approach to go-to-market activities

Creating exceptional customer experiences that provide convenience, ease of doing business and order tracking and transparency

Measuring our customer performance to validate and enhance the experience



## **Q&A Session**

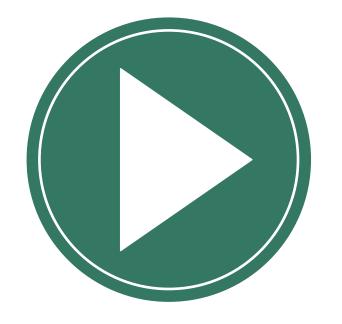


## Break





### **GBS 2.0 in Action**





**Enabling Operational Excellence** with **GBS 2.0** 



**Kimberly Kellermann Chief Operations Officer** 





## **Key Messages**

#### **ENABLING OPERATIONAL EXCELLENCE WITH GBS 2.0**

- Enhancing growth trajectory with GBS 2.0 acceleration
- 2 Leveraging a broad set of operational capabilities to ensure we reliably supply our customers
- Building on our strong foundation with Lean Six Sigma program, driving significant value through the aggregation of marginal gains
- Progressing on our operational excellence journey with clearly identified opportunities for improvement and substantial runway ahead





## Our Operating Model: Greif Business System (GBS 2.0)



Leveraging GBS 2.0 to Drive Enhanced Operational and Commercial Excellence across the Organization



## **Our Operational Origin Story**

## WHERE WE WERE 2021

**GBS 1.0** 

- Implemented operational excellence playbook
- Identified opportunity to increase consistency in implementing best practices
- Purposeful and intentional in establishing a baseline to fuel growth

## RECENT ACCOMPLISHMENTS 2022 – 2024

GBS 2.0 Launch

- Continuing to build on our strong safety culture
- Increased ability to scale initiatives globally
- Fully leveraging our framework and global scale with specific emphasis on value creation
- Scalability allowing us to enhance performance company-wide
- Enhanced focus on people, mindset and culture as an enabler of tool and process improvements

## **DOUBLING DOWN ON GROWTH** 2025 & Beyond

#### GBS 2.0 Acceleration

- Continuing to elevate operational excellence to fully leverage our global scale and expertise, will facilitate ability to double the size of the Company with a single way of operating
- Combining top-down (Six Sigma) and bottomup (Gemba) approaches to identify value creation opportunities in every corner of our operations
- Driving innovation through continued investments in plant modernization and automation

**Accelerated Growth While Fueling Margin Expansion with GBS 2.0** 



## Creating a Sustainable Balance in Our New Ways of Working

Driving Differentiation through **Equal Emphasis** on People, Mindset and Culture

## Implementing Key Tools and Processes

- Driving top-down efficiencies through robust Lean Six Sigma program
- Enhancing bottoms-up efficiencies through a tailored Gemba approach

## Ongoing Focus on People, Mindset and Culture

- Creating a community of problem solvers
- Investing in the knowledge, skills and capabilities at all levels

Amplifying Our Build to Last Strategy with Our Focus on People, Mindset and Culture

# Optimizing Value through Lean Six Sigma

#### **Executing Proven Playbook to Enable Success**

- Launched program in early 2023
- Differentiated implementation approach recognizes that the greatest value lies in people development
- Relentless focus on enhancing the sources of value creation
- Leveraging successes of early adopters to refine our approach to scale

#### **Key Success Factors**

- Strong buy-in and active engagement from executive leadership team
- Focus on building the capability in our people at all levels
- ✓ Scalable and accessible "on demand"

>1,000

Total Participants

~300

Total Certifications

26
Countries Represented



536 ACTIVE PARTICIPANTS



287 ACTIVE PARTICIPANT



166 ACTIVE PARTICIPANTS



12 ACTIVE PARTICIPANTS

Broadly Recognized as LEAN Innovators by Customers, Industry Peers and Third-Party Examiners



## Implementing Gemba

#### IDENTIFYING OPPORTUNITIES FROM THE BOTTOM UP

#### **Key Benefits**

- ✓ Fosters communication between colleagues and leaders about what they need to do their jobs most effectively
- ✓ Shifts problem solving and operational excellence to operators
- ✓ Shifts problem solving and operational performance to the source at the shop floor
- Unlocks insights from the people closest to the work



## **Early Innings in Our Gemba Journey**

- Deployed in North America; in process of global roll-out with expected completion in FY25
- Executing enterprise approach to drive consistent implementation and best practices across our manufacturing plants
- Identified best performing plants to serve as the model for future rollouts driving significant value creation

**Driving Continuous Improvement on the Shop Floor** 



## Creating Substantial Value with Upgrade to GBS 2.0









**Driving Enhanced Performance & Continuous Improvement Mindset with GBS 2.0** 



## **Driving Efficiency and Throughput Gains**

through Productivity Improvement Initiatives



### **Background & Unique Greif Solution**

- Holistic framework for assessing plants
- Identified 3 steel plants as initial targets for productivity improvement initiatives
- Generated Adj. EBITDA margin improvement of 400+ bps at each plant by utilizing the GBS 2.0 toolkit
- 35 additional plants identified for potential productivity improvement



#### **GBS 2.0 Tools Used**

- ✓ Value-stream mapping
- ✓ Gemba

- ✓ Lean Six Sigma projects
- ✓ Strategic sourcing –7-step process

## **Example Marginal Gain Potential**

 Same productivity initiative applied to the remaining 35 plants could drive more than \$10M of Adj. EBITDA value creation

#### **Scale Potential**

 Approach can be applied across all material solutions (250+ facilities)

**Enabling Employees on the Frontline to Drive Improvements at the Total Company Level** 



## **Improving Our Acquisitions**

through a scalable integration playbook



### **Background & Unique Greif Solution**

- Acquired Lee Container in December 2022
- Leveraged integration playbook to drive performance improvements, including in part:
  - Cross-selling and market presence assessment
  - Normalized inventory level assessment
  - Comprehensive safety overhaul



#### **GBS 2.0 Tools Used**

- ✓ Zero Harm
- ✓ CBSQ

**LEE**CONTAINER

- ✓ Labor optimization
- ✓ Inventory receiving
- √ Raw material optimization
- ✓ Aligned payment terms

### **Example Marginal Gain Potential**

- \$5M cross-selling opportunities identified
- >25% reduction in baseline working capital needs
- >50% reduction in medical case rate

#### **Scale Potential**

Playbook is replicable across acquisitions in any material solution

Leveraging GBS 2.0 & Integration Playbook to Accelerate Synergy Capture and Improve Performance



# Leveraging GBS 2.0 Tools to Drive Improved Customer Satisfaction



### **Background & Unique Greif Solution**

- Industry-leading customer was a "detractor" on NPS based on customer satisfaction surveys
- Partnered with customer to deploy Six Sigma project
- Implemented end-to-end product solutions, improving quality and customer service
- Increased transparency to improve tracking and communication of complaints



#### **GBS 2.0 Tools Used**

✓ Value-stream mapping

✓ Gemba

✓ Lean Six Sigma projects

✓ 5-Whys

## **Example Marginal Gain Potential**

- Improvement from NPS detractor to NPS promoter driving loyalty and customer stickiness
- 10+% increase in customer volume opportunity

#### **Scale Potential**

Repeatable playbook to operationalize NPS detractor improvement plan

Leveraging Operational Capabilities and Lean Six Sigma to Solve Unique Customer Problems



## Continuing to Progress on Our GBS 2.0 Journey

### **Key Opportunities Ahead**



- Focusing on targeted go-to-market strategies
- Leveraging sales effectiveness tools, processes and governance
- **Driving digital enablement and** enhanced customer experience



- Aligning Lean Six Sigma projects to highest impact areas
- **Enabling Lean problem solving** at the shop floor
- Deploying best demonstrated practices, rapidly and globally



- Scaling proven best practices efficiently and rapidly across global operations
- Streamlining workflows and eliminating blockages to enhance efficiency
- Tracking clear KPIs and metrics to monitor progress and outcomes, ensuring accountability and transparency

Strong Progress to Date with Substantial Runway Ahead



## **Key Takeaways**

**Enhancing growth** trajectory with GBS 2.0 acceleration

Leveraging a broad set of operational capabilities to ensure we reliably supply our customers

**Building on our strong** foundation with Lean Six Sigma program, driving significant value through the aggregation of marginal gains

Progressing on our operational excellence journey with clearly identified opportunities for improvement and substantial runway ahead



## Creating Value through Build to Last Strategy



Bala Sathyanarayanan Chief Human Resources Officer





# Our Philanthropic Efforts Reflect our Deep **Commitment to our Thriving Communities**





## Optimized Business Model Creates Unparalleled Value

Accelerating our Build to Last strategy by providing local service with global reach

Bringing deep expertise and **legendary customer service** to our local markets through our optimized organizational capabilities

Creating significant value from sourcing and **supply** chain initiatives and digital capabilities

**Delivering Legendary Customer Service** 



## **Driving Growth in Our Local Markets**



- Deeply engaged in local communities
- Trusted, collaborative local customer relationships
- Bringing differentiated global capabilities to local markets

**Enabled by Investments in Global Talent and Culture** 







## A Conversation with Our Global Leaders



**Bala Sathyanarayanan** 

Chief Human Resources Officer

Moderator

**Tina Schoner** 

Chief Supply Chain Officer

### **Vivian Bouet**

Chief Information & Digital Officer

**Panelists** 

Please review the Appendix for supplementary material referenced in the roundtable discussion.



## **Building Global Centers of Excellence**

## **Supply Chain and Digital Capabilities Enhance Operations**

- New operations experts building best-in-class functions with significant size and scale
- Leveraging strong supply chain and digital capabilities to better serve customers



### **Supply Chain Organization**

- Building world-class supply chain function to optimize buying power in support of customer and shareholder value creation
- Significant opportunity to capitalize on size and scale, with \$3.5B+ of managed costs per year



### **Digital / IT Organization**

- Developing future-ready digital platforms with the ability to connect processes, people and data to create unparalleled value
- Raising the bar for both the customer and colleague experience

Supply Chain and Digital Organization Enable Best-in-Class Customer Service



## **Key Takeaways**

Accelerating our Build to Last

with global reach

strategy by providing local service

Bringing deep expertise and legendary customer service to our local markets through our optimized organizational capabilities

Creating significant value from sourcing and supply chain initiatives and digital capabilities



# Delivering Continued **Financial Strength**



**Larry Hilsheimer Chief Financial Officer** 



# **Key Messages**

### DELIVERING CONTINUED FINANCIAL STRENGTH

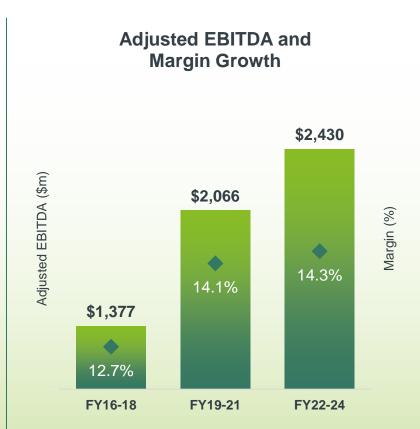
- Resilient business model driving long-term profitable growth
- Path to continued margin expansion through differentiated customer service and operational excellence
- Robust and expanding adj. free cash flow supporting strategic and financial optionality
- Disciplined and strategic approach to capital allocation with proven ability to deliver strong shareholder returns

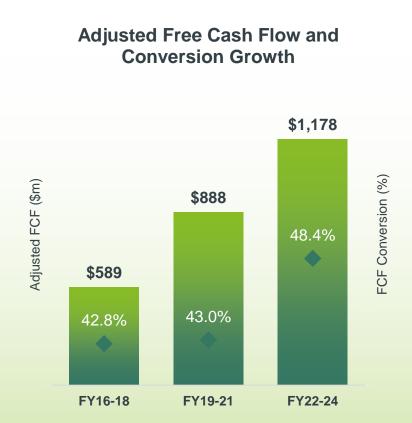




# Further Building on a Strong Foundation of Historical Financial Performance

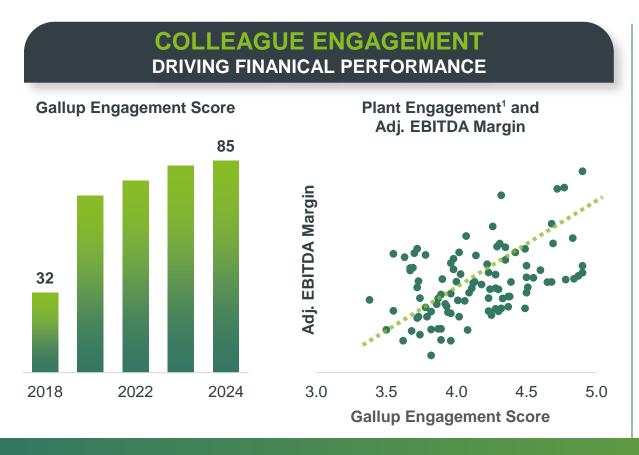


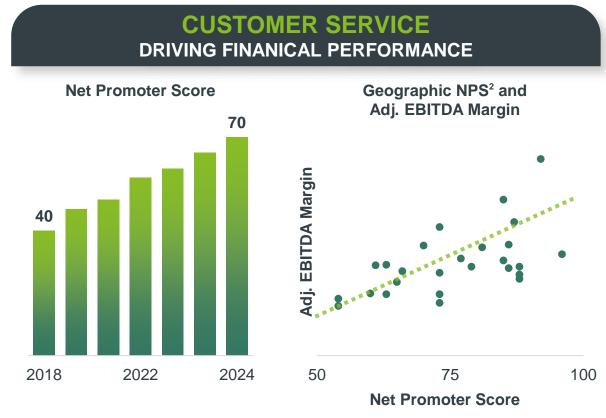






# Creating Value and Delivering Legendary Customer Service for All of Our Key Stakeholders



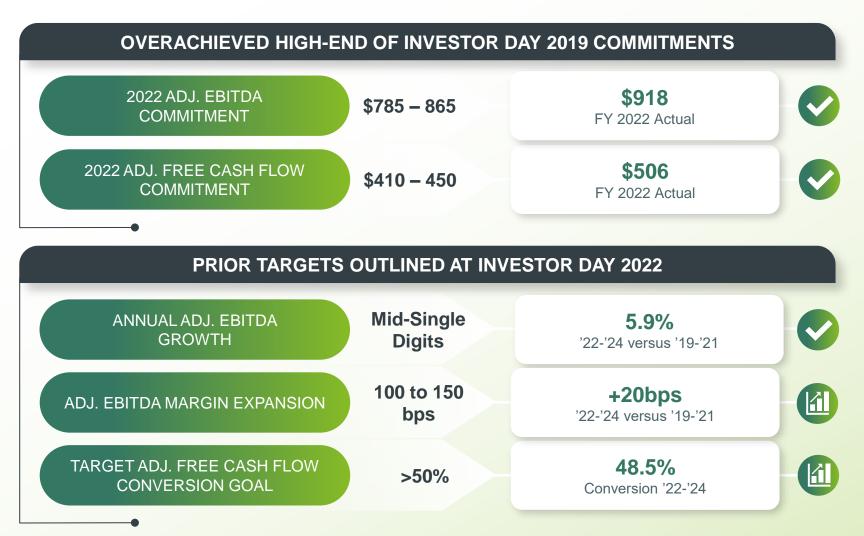


Proven Ability to Provide Differentiated Performance to Our Stakeholders



## **Demonstrating Consistency in Delivering** on Financial Guidance





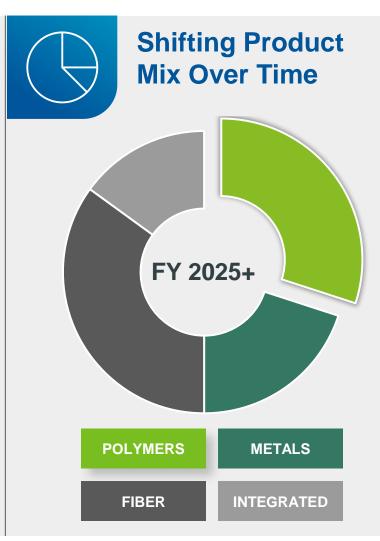


## Positioning for the Next Wave of Growth



### **Pursuing Growth in Targeted Verticals**







### **Implementing GBS 2.0** & Driving Operational **Efficiencies**



**Driving Efficiency & Throughput Gains** 



**Improving Our Acquisitions** 



**Improving Customer Satisfaction** 



# Confidence in Achieving 2027 Adj. EBITDA of \$1 Billion+

Three key building blocks will enable significant organic EBITDA expansion in the next three years

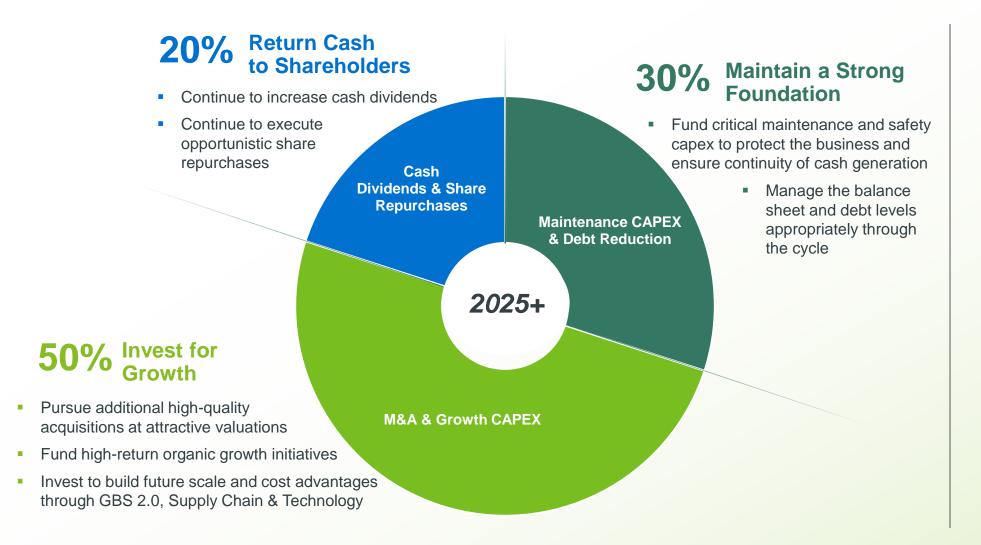


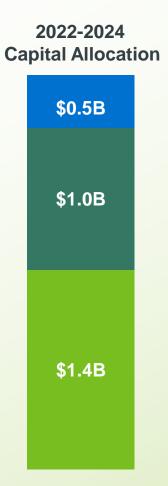
#### **Key Drivers**

- Discrete Items reflect incremental impact of recent Ipackchem acquisition, Delta US divestment, & Dallas sheetfeeder, as well as flow-through of FY24 realized paper pricing & OCC change
- 2. Volume & Operating Leverage reflects normalization of demand trends to a baseline of FY22, inclusive of accompanying operating leverage uplift; as well as organic volume growth in less cyclical growing end markets
- 3. Optimization Initiatives over the next three years driven by GBS 2.0 driving operational efficiencies and network & organizational optimization



# **Balanced and Disciplined Capital Allocation Framework**







## Disciplined and Programmatic Approach to M&A

### **End Markets**

- Large and growing end markets
- Integration with existing portfolio
- Customer or capability overlap



Large/Small Polymers



New/Recon IBCs

### Companies

- Leading product positions
- Attractive stand-alone economics
- Strong cultural alignment



- High-quality businesses (ROIC)
- GBS 2.0 or synergy opportunities
- Visible reinvestment runway



Caps and Closures





50%+
Adj. Free Cash Flow
Conversion Accretive

Pursuing Strategic, High-Quality Targets to Drive Long-Term Value Creation through M&A



# Confidence in Achieving Our 2027 Financial Targets and Long-term Strategic Targets

2027
Financial
Targets

\$1.0B+
Adjusted EBITDA

\$500M+

Adj. Free Cash Flow

Long-term Strategic Targets

>18%
Adjusted EBITDA Margin

>50% Adj. FCF Conversion



## **Key Takeaways**

1

Resilient business model driving long-term profitable growth

2

Path to continued margin expansion through differentiated customer service and operational excellence

3

Robust and expanding adj. free cash flow supporting strategic and financial optionality

4

Disciplined and strategic approach to capital allocation with proven ability to deliver strong shareholder returns





- Global Leader in Essential Industries
  - Highly scalable global franchise
  - World-renowned brand and high product quality
  - Postured to capture incremental product share
- Positioned to Deliver Stronger Earnings Power
  - Ongoing mix shift to higher growth and less cyclical businesses
  - Clear strategy to drive Adj. EBITDA margin expansion to 18%+
  - Steady Adj. FCF generation driving towards 50%+ conversion
- **3** Proactively Allocating Capital to Value Accretive Opportunities
  - Consistent return of cash to shareholders
  - Growing in areas with significant addressable growth
  - Disciplined M&A with a track record of synergy realization

**Delivering Ongoing Shareholder Value Creation** 



# **Q&A Session**



# Appendix





#### RECONCILIATION OF NET INCOME TO ADJUSTED EBITDA

|   | Twelve Months Ended October 31, |       |          |          |          |          |          |          |          |          |  |  |  |  |
|---|---------------------------------|-------|----------|----------|----------|----------|----------|----------|----------|----------|--|--|--|--|
| (in millions)   |                                 | 2016  | 2017     | 2018     | 2019     | 2020     | 2021     | 2022     | 2023     | 2024     |  |  |  |  |
| Net income  | \$                              | 75.5  | \$ 135.1 | \$ 229.5 | \$ 194.2 | \$ 124.3 | \$ 413.2 | \$ 394.0 | \$ 379.1 | \$ 288.7 |  |  |  |  |
| Plus: Interest expense, net   |                                 | 75.4  | 60.1     | 51.0     | 112.5    | 115.8    | 92.7     | 61.2     | 96.3     | 134.9    |  |  |  |  |
| Plus: Debt extinguishment charges   |                                 | -     | -        | -        | 22.0     | -        | -        | 25.4     | -        | -        |  |  |  |  |
| Plus: Income tax expense  |                                 | 66.5  | 67.2     | 73.3     | 70.7     | 63.3     | 69.6     | 137.1    | 117.8    | 33.9     |  |  |  |  |
| Plus: Depreciation, depletion and amortization expense                              |                                 | 127.7 | 120.5    | 126.9    | 206.1    | 242.5    | 234.4    | 216.6    | 230.6    | 261.3    |  |  |  |  |
| EBITDA  | \$                              | 345.1 | \$ 382.9 | \$ 480.7 | \$ 605.5 | \$ 545.9 | \$ 809.9 | \$ 834.3 | \$ 823.8 | \$ 718.8 |  |  |  |  |
| Plus: Restructuring charges   |                                 | 26.9  | 12.7     | 18.6     | 26.1     | 38.7     | 23.1     | 13.0     | 18.7     | 5.4      |  |  |  |  |
| Plus: Integration related costs   |                                 | 0.2   | 0.7      | 0.7      | 29.7     | 17.0     | 9.1      | 8.7      | 19.0     | 18.5     |  |  |  |  |
| Plus: Non-cash asset impairment charges   |                                 | 51.4  | 20.8     | 8.3      | 7.8      | 18.5     | 8.9      | 71.0     | 20.3     | 2.6      |  |  |  |  |
| Plus: Non-cash pension settlement charges   |                                 | -     | 27.1     | 1.3      | -        | 0.3      | 9.1      | -        | 3.5      | -        |  |  |  |  |
| Plus: Impact of Venezuela devaluation of inventory on cost of products sold         |                                 | -     | -        | -        | -        | -        | -        | -        | -        | -        |  |  |  |  |
| Plus: Impact of Venezuela devaluation on other (income) expense                     |                                 | -     | -        | -        | -        | -        | -        | -        | -        | -        |  |  |  |  |
| Plus: Incremental COVID-19 costs, net   |                                 | -     | -        | -        | -        | 2.6      | 3.3      | -        | -        | -        |  |  |  |  |
| Plus: (Gain) Loss on disposal of properties, plants, equipment, and businesses, net |                                 | 4.2   | 1.3      | (6.4)    | (10.2)   | 19.6     | (3.5)    | (9.5)    | (66.5)   | (54.8)   |  |  |  |  |
| Plus: Timberland gains, net   |                                 | -     | -        | -        | -        | -        | (95.7)   | -        | -        | -        |  |  |  |  |
| Plus: Other costs*  |                                 | -     | -        | -        | -        | -        | -        | -        | 3.4      | 3.7      |  |  |  |  |
| Adjusted EBITDA   | \$                              | 427.8 | \$ 445.5 | \$ 503.2 | \$ 658.9 | \$ 642.6 | \$ 764.2 | \$ 917.5 | \$ 822.2 | \$ 694.2 |  |  |  |  |

<sup>\*</sup>includes fiscal year-end change costs and share-based compensation impact of disposals of businesses



#### RECONCILIATION OF ADJUSTED FREE CASH FLOW

|   | Twelve Months Ended October 31, |         |    |        |    |         |    |         |      |         |    |         |          |          |          |
|---|---------------------------------|---------|----|--------|----|---------|----|---------|------|---------|----|---------|----------|----------|----------|
| (in millions)   |                                 | 2016    |    | 2017   |    | 2018    |    | 2019    | 2020 |         |    | 2021    | 2022     | 2023     | 2024     |
| Net cash provided by operating activities                       |                                 | 301.0   | \$ | 305.0  | \$ | 253.0   | \$ | 389.5   | \$   | 454.7   | \$ | 396.0   | \$ 657.5 | \$ 649.5 | \$ 359.1 |
| Cash paid for purchases of properties, plants and equipment     |                                 | (100.1) |    | (96.8) |    | (140.2) |    | (156.8) |      | (131.4) |    | (140.7) | (176.3)  | (213.6)  | (189.5)  |
| Free Cash Flow  | \$                              | 200.9   | \$ | 208.2  | \$ | 112.8   | \$ | 232.7   | \$   | 323.3   | \$ | 255.3   | \$ 481.2 | \$ 435.9 | \$ 169.6 |
| Cash paid for acquisition and integration related costs         |                                 | -       |    | -      |    | 0.7     |    | 29.7    |      | 17.0    |    | 9.1     | 8.7      | 19.0     | 18.5     |
| Cash paid for acquisition-related ERP systems and equipment (1) |                                 | -       |    | -      |    | -       |    | 0.3     |      | 3.3     |    | 6.4     | 6.2      | 4.6      | 1.3      |
| Cash paid for incremental COVID-19 costs, net                   |                                 | -       |    | -      |    | -       |    | -       |      | 2.6     |    | 3.3     | -        | -        | -        |
| Cash paid for debt issuance costs <sup>(2)</sup>                |                                 | -       |    | -      |    | -       |    | 5.1     |      | -       |    | -       | 2.8      | -        | -        |
| Cash paid for additional U.S. pension contributions             |                                 | -       |    | -      |    | 65.0    |    | -       |      | -       |    | -       | -        | -        | -        |
| Cash proceeds redeployment related to replacement of            |                                 |         |    |        |    |         |    |         |      |         |    |         |          |          |          |
| non-operating corporate asset <sup>(3)</sup>                    |                                 | -       |    | -      |    | -       |    | -       |      | -       |    | -       | 7.4      | -        | -        |
| Cash paid for taxes related to Tama, Iowa mill divestment       |                                 | -       |    | -      |    | -       |    | -       |      | -       |    | -       | -        | 21.7     | -        |
| Cash paid for fiscal year-end change costs                      |                                 | -       |    | -      |    | -       |    | -       |      | -       |    | -       | -        | -        | 0.5      |
| Adjusted Free Cash Flow   | \$                              | 200.9   | \$ | 208.2  | \$ | 178.5   | \$ | 267.8   | \$   | 346.2   | \$ | 274.1   | \$ 506.3 | \$ 481.2 | \$ 189.4 |

<sup>(1)</sup> Cash paid for integration related ERP systems and equipment is defined as cash paid for ERP systems and equipment required to bring the acquired facilities to Greif's standards.



<sup>(2)</sup> Cash paid for debt issuance costs is defined as cash payments for debt issuance related expenses included within net cash used in operating activities.

<sup>(3)</sup> Cash proceeds redeployment related to replacement of non-operating corporate asset is defined as cash payments to reinvest in a similar, newer non-operating corporate asset using proceeds from the sale of the previous, older non-operating corporate asset of approximately the same amount. This payment is included within cash paid for purchases of properties, plants and equipment under net cash used in investing activities.

#### RECONCILIATION OF COMPLIANCE LEVERAGE RATIO

| Trailing Twelve Month Credit Agreement EBITDA                                       |      |          |           |           |            |           |            |            |            |           |           |           |            |  |
|---|------|----------|-----------|-----------|------------|-----------|------------|------------|------------|-----------|-----------|-----------|------------|--|
| (in millions)   | 1/31 | /2019    | 4/30/2019 | 7/31/2019 | 10/31/2019 | 1/31/2020 | 4/30/2020  | 7/31/2020  | 10/31/2020 | 1/31/2021 | 4/30/2021 | 7/31/2021 | 10/31/2021 |  |
| Net income  |      | 203.0    | 172.9     | 167.2     | 192.4      | 192.6     | 186.7      | 145.5      | 124.3      | 119.1     | 257.3     | 351.3     | 459.3      |  |
| Plus: Interest expense, net   |      | 50.9     | 129.7     | 131.9     | 134.1      | 133.4     | 127.2      | 123.0      | 115.8      | 110.3     | 107.7     | 101.8     | 92.7       |  |
| Plus: Debt extinguishment charges   |      | -        | -         | -         | -          | -         | -          | -          | -          | -         | -         | -         | -          |  |
| Plus: Income tax expense  |      | 108.9    | 99.3      | 100.4     | 70.7       | 62.1      | 77.1       | 57.2       | 63.3       | 58.0      | 48.8      | 75.0      | 23.5       |  |
| Plus: Depreciation, depletion and amortization expense                              |      | 126.5    | 149.6     | 177.2     | 206.1      | 236.1     | 241.8      | 241.7      | 242.5      | 240.5     | 238.1     | 236.3     | 234.4      |  |
| EBITDA  | \$   | 489.3 \$ | 551.5     | \$ 576.7  | \$ 603.3   | \$ 624.2  | \$ 632.8   | \$ 567.4   | \$ 545.9   | \$ 527.9  | \$ 651.9  | \$ 764.4  | \$ 809.9   |  |
|   |      |          |           |           |            |           |            |            |            |           |           |           |            |  |
| Plus: Restructuring charges   |      | 37.7     | 38.6      | 43.8      | 45.3       | 43.9      | 22.6       | 32.6       | 38.7       | 38.5      | 46.1      | 30.7      | 23.1       |  |
| Plus: Acquisition and integration related costs                                     |      | 3.9      | 38.3      | 44.2      | 51.7       | 54.1      | 23.2       | 20.9       | 17.0       | 13.9      | 10.9      | 9.7       | 9.1        |  |
| Plus: Non-cash asset impairment charges   |      | 7.5      | 7.1       | 6.3       | 7.8        | 5.8       | 7.1        | 22.6       | 18.5       | 19.7      | 18.6      | 3.1       | 8.9        |  |
| Plus: Non-cash pension settlement income  |      | -        | -         | -         | -          | -         | -          | (0.1)      | 0.3        | 8.9       | 9.0       | 9.4       | 9.1        |  |
| Plus: Incremental COVID-19 costs, net   |      | -        | -         | -         | -          | -         | -          | 1.9        | 2.6        | 3.2       | 3.5       | 3.3       | 3.3        |  |
| Plus: (Gain) loss on disposal of properties, plants, equipment, and businesses, net |      | (2.7)    | (4.4)     | (3.1)     | (10.2)     | (9.8)     | 30.5       | 29.7       | 19.6       | 21.6      | (15.3)    | (17.5)    | (3.5       |  |
| Plus: Timberland gains, net   |      | -        | -         | -         | -          | -         | -          | -          | -          | -         | (95.7)    | (95.7)    | (95.7      |  |
| Plus: Fiscal year-end change costs  |      | -        | -         | -         | -          | -         | -          | -          | -          | -         | -         | -         | -          |  |
| Adjusted EBITDA   | \$   | 535.7 \$ | 631.1     | \$ 667.9  | \$ 697.9   | \$ 718.2  | \$ 716.2   | \$ 675.0   | \$ 642.6   | \$ 633.7  | \$ 629.0  | \$ 707.4  | \$ 764.2   |  |
| Credit Agreement adjustments to EBITDA <sup>(1)</sup>                               |      | -        | 140.0     | 98.9      | 48.4       | 17.2      | 6.4        | 0.1        | (4.3)      | (5.2)     | 34.0      | 31.7      | 33.6       |  |
| Credit Agreement EBITDA   | \$   | 535.7 \$ | 771.1     | \$ 766.8  | \$ 746.3   | \$ 735.4  | \$ 722.6   | \$ 675.1   | \$ 638.3   | \$ 628.5  | \$ 663.0  | \$ 739.1  | \$ 797.8   |  |
| Adjusted Net Debt   |      |          |           |           |            |           | For the Pe | riod Ended |            |           |           |           |            |  |
| (in millions)   | 1/31 | /2019    | 4/30/2019 | 7/31/2019 | 10/31/2019 | 1/31/2020 | 4/30/2020  | 7/31/2020  | 10/31/2020 | 1/31/2021 | 4/30/2021 | 7/31/2021 | 10/31/2021 |  |

| Adjusted Net Debt                                   |     |         |     |         |          |        |           |     |         |     | For the Per | riod I | Ended    |          |        |            |      |           |     |         |            |
|---|-----|---------|-----|---------|----------|--------|-----------|-----|---------|-----|-------------|--------|----------|----------|--------|------------|------|-----------|-----|---------|------------|
| (in millions)                                       | 1/3 | 31/2019 | 4/3 | 0/2019  | 7/31/201 | 9 ]    | 0/31/2019 | 1/3 | 1/2020  | 4/: | 30/2020     | 7/     | /31/2020 | 10/31/20 | 20     | 1/31/2021  |      | 4/30/2021 | 7/3 | 31/2021 | 10/31/2021 |
| Total debt  | S   | 1,085.7 | \$  | 2,942.5 | \$ 2,87  | 8.5 \$ | 2,751.9   | \$  | 2,851.4 | \$  | 2,682.3     | \$     | 2,637.6  | \$ 2,4   | 87.0   | \$ 2,539.4 | \$   | 2,313.4   | \$  | 2,267.6 | 2,225.6    |
| Cash and cash equivalents                           |     | -       |     | (89.8)  | (7       | 5.8)   | (77.3)    |     | (86.2)  |     | (72.4)      |        | (98.5)   | (1       | 05.9)  | (101.4     | 4)   | (110.4)   |     | (99.8)  | (124.6)    |
| Net debt  | \$  | 1,085.7 | \$  | 2,852.7 | \$ 2,80  | 2.7 \$ | 2,674.6   | S   | 2,765.2 | S   | 2,609.9     | S      | 2,539.1  | \$ 2,3   | 81.1   | \$ 2,438.0 | \$ ( | 2,203.0   | S   | 2,167.8 | 2,101.0    |
| Credit agreement adjustments to debt <sup>(2)</sup> |     | (87.0)  |     | (58.8)  | (4       | 7.8)   | (30.6)    |     | (11.5)  |     | 1.9         |        | (25.1)   |          | (47.3) | (55.2      | 2)   | (90.9)    |     | (88.4)  | (115.9)    |
| Adjusted net debt                                   | \$  | 998.7   | \$  | 2,793.9 | \$ 2,754 | .9 \$  | 2,644.0   | \$  | 2,753.7 | \$  | 2,611.8     | \$     | 2,514.0  | \$ 2,3   | 33.8   | \$ 2,382.8 | \$   | 2,112.1   | \$  | 2,079.4 | \$ 1,985.1 |
| Leverage Ratio <sup>(3)</sup>                       |     | 1.86x   |     | 3.62x   | 3.5      | 9x     | 3.54x     |     | 3.74x   |     | 3.61x       |        | 3.72x    | 3        | .66x   | 3.79:      | ĸ.   | 3.19x     |     | 2.81x   | 2.49x      |

<sup>(12)</sup> Adjustments to EBITDA are specified by the 2022 Credit Agreement and include equity earnings of unconsolidated affiliates, net of tax, certain acquisition savings, deferred financing costs, capitalized interest, income and expense in connection with asset

<sup>(14)</sup> Leverage ratio is defined as adjusted net debt divided by Credit agreement EBITDA.



<sup>(13)</sup> Adjustments to net debt are specified by the 2022 Credit Agreement and include the European accounts receivable program, letters of credit, balances for swap contracts, and other items.

#### RECONCILIATION OF COMPLIANCE LEVERAGE RATIO

| Trailing Twelve Month Credit Agreement EBITDA          | Trailing Twelve Months Ended |        |          |           |            |           |           |           |            |           |           |           |            |  |
|--|------------------------------|--------|----------|-----------|------------|-----------|-----------|-----------|------------|-----------|-----------|-----------|------------|--|
| (in millions)  | 1/31/2022                    | 4/30/2 | 022      | 7/31/2022 | 10/31/2022 | 1/31/2023 | 4/30/2023 | 7/31/2023 | 10/31/2023 | 1/31/2024 | 4/30/2024 | 7/31/2024 | 10/31/2024 |  |
| Net income   | 400                          | .9     | 422.7    | 401.3     | 394.0      | 468.5     | 457.8     | 408.4     | 379.1      | 360.3     | 296.3     | 293.2     | 284.5      |  |
| Plus: Interest expense, net                            | 84                           | .6     | 71.1     | 61.2      | 61.2       | 66.9      | 77.1      | 88.4      | 96.3       | 97.7      | 104.5     | 120.5     | 134.2      |  |
| Plus: Debt extinguishment charges                      | -                            |        | 25.4     | 25.4      | 25.4       | 25.4      | -         | -         | -          | -         | -         | -         | -          |  |
| Plus: Income tax expense                               | 99                           | .1     | 62.6     | 118.5     | 137.1      | 139.2     | 148.4     | 139.6     | 117.8      | 41.9      | 19.8      | 24.9      | 35.3       |  |
| Plus: Depreciation, depletion and amortization expense | 234                          | .5     | 230.3    | 223.6     | 216.6      | 212.3     | 214.3     | 220.6     | 230.6      | 235.9     | 245.2     | 254.6     | 261.2      |  |
| EBITDA   | \$ 819                       | .1 \$  | 812.1 \$ | 830.0     | \$ 834.3   | \$ 912.3  | \$ 897.6  | \$ 857.0  | \$ 823.8   | \$ 735.8  | \$ 665.8  | \$ 693.2  | \$ 715.2   |  |
|  |                              |        |          |           |            |           |           |           |            |           |           |           |            |  |
| Plus: Restructuring charges                            | 23                           | .5     | 15.2     | 14.6      | 13.0       | 11.9      | 10.6      | 16.2      | 18.7       | 22.0      | 12.8      | 6.8       | 5.4        |  |
| Plus: Acquisition and integration related costs        | 8                            | .7     | 8.9      | 8.7       | 8.7        | 14.6      | 17.2      | 18.4      | 19.0       | 14.1      | 21.0      | 19.6      | 19.5       |  |
| Plus: Non-cash asset impairment charges                | 70                           | .0     | 69.8     | 70.5      | 71.0       | 9.1       | 10.4      | 11.3      | 20.3       | 21.1      | 20.2      | 18.8      | 2.6        |  |
| Plus: Non-cash pension settlement income               | (                            | .6     | 0.5      | 0.1       | -          | -         | -         | -         | 3.5        | 3.5       | 3.5       | 3.5       | -          |  |
| Plus: Incremental COVID-19 costs, net                  | 2                            | .7     | 1.5      | 0.7       | -          | -         | -         | -         | -          | -         | -         | -         | -          |  |
| Plus: (Gain) loss on disposal of properties, plants,   |                              |        |          |           |            |           |           |           |            |           |           |           |            |  |
| equipment, and businesses, net                         | (6                           | .4)    | (11.1)   | (14.5)    | (9.5)      | (62.7)    | (73.0)    | (64.6)    | (66.5)     | (14.6)    | (0.1)     | (51.6)    | (54.8)     |  |
| Plus: Timberland gains, net                            | (95                          | .7)    | -        | -         | -          | -         | -         | -         | -          | -         | -         | -         | -          |  |
| Plus: Fiscal year-end change costs                     |                              |        | -        | -         | -          | -         | -         | -         | -          | 0.4       | 0.4       | 0.5       | -          |  |
| Adjusted EBITDA  | \$ 822                       | .5 \$  | 896.9 \$ | 910.1     | \$ 917.5   | \$ 885.2  | \$ 862.8  | \$ 838.3  | \$ 818.8   | \$ 782.3  | \$ 723.6  | \$ 690.8  | \$ 687.9   |  |
| Credit Agreement adjustments to EBITDA <sup>(1)</sup>  | 33                           | .1     | (36.7)   | (24.0)    | (17.7)     | 21.7      | 19.0      | 13.5      | 23.7       | 5.0       | 38.2      | 21.4      | 4.3        |  |
| Credit Agreement EBITDA                                | \$ 855                       | .6 \$  | 860.2 \$ | 886.1     | \$ 899.8   | \$ 906.9  | \$ 881.8  | \$ 851.8  | \$ 842.5   | \$ 787.3  | \$ 761.8  | \$ 712.2  | \$ 692.2   |  |

| Adjusted Net Debt                       | For the Period Ended |         |     |         |      |         |       |         |     |         |    |         |    |          |      |         |    |         |    |          |     |         |       |         |
|---|----------------------|---------|-----|---------|------|---------|-------|---------|-----|---------|----|---------|----|----------|------|---------|----|---------|----|----------|-----|---------|-------|---------|
| (in millions)                           | 1.                   | 31/2022 | 4/3 | 30/2022 | 7/31 | /2022   | 10/31 | /2022   | 1/3 | 31/2023 | 4/ | 30/2023 | 7/ | /31/2023 | 10/3 | 1/2023  | 1/ | 31/2024 | 4  | /30/2024 | 7/3 | 31/2024 | 10/31 | 1/2024  |
| Total debt                              | \$                   | 2,296.8 | \$  | 2,099.9 | \$   | 2,058.7 | \$    | 1,916.1 | \$  | 2,229.3 | \$ | 2,289.2 | \$ | 2,171.5  | \$   | 2,215.1 | \$ | 2,291.8 | \$ | 2,916.1  | \$  | 2,909.5 | \$    | 2,739.4 |
| Cash and cash equivalents               |                      | (119.7) |     | (108.7) |      | (127.5) |       | (147.1) |     | (161.0) |    | (158.5) |    | (157.7)  |      | (180.9) |    | (179.3) |    | (196.0)  |     | (194.2) |       | (197.7) |
| Net debt                                | \$                   | 2,177.1 | \$  | 1,991.2 | S    | 1,931.2 | S     | 1,769.0 | \$  | 2,068.3 | S  | 2,130.7 | \$ | 2,013.8  | \$   | 2,034.2 | \$ | 2,112.5 | \$ | 2,720.1  | \$  | 2,715.3 | \$    | 2,541.7 |
| Credit agreement adjustments to debt(2) |                      | (130.7) |     | (165.5) |      | (164.8) |       | (214.2) |     | (150.5) |    | (145.7) |    | (166.3)  |      | (177.4) |    | (122.6) |    | (97.0)   |     | (106.8) |       | (89.3)  |
| Adjusted net debt                       | \$                   | 2,046.4 | \$  | 1,825.7 | \$ 1 | 1,766.4 | \$ 1  | 1,554.8 | \$  | 1,917.8 | \$ | 1,985.0 | \$ | 1,847.5  | \$   | 1,856.8 | \$ | 1,989.9 | \$ | 2,623.1  | \$  | 2,608.5 | \$ 2  | 2,452.4 |
| Leverage Ratio <sup>(3)</sup>           |                      | 2.39x   |     | 2.12x   |      | 1.99x   |       | 1.73x   |     | 2.11x   |    | 2.25x   |    | 2.17x    |      | 2.20x   |    | 2.53x   |    | 3.44x    |     | 3.66x   |       | 3.54x   |

<sup>(12)</sup> Adjustments to EBITDA are specified by the 2022 Credit Agreement and include equity earnings of unconsolidated affiliates, net of tax, certain acquisition savings, deferred financing costs, capitalized interest, income and expense in connection with asset dispositions, and other items.

<sup>(14)</sup> Leverage ratio is defined as adjusted net debt divided by Credit agreement EBITDA.



<sup>(13)</sup> Adjustments to net debt are specified by the 2022 Credit Agreement and include the European accounts receivable program, letters of credit, balances for swap contracts, and other items.

# **Creating a World Class Supply Chain**

#### RECENT ACCOMPLISHMENTS

2023 - 2024

Instituted enterprise-wide operating model to accelerate value capture

- Accelerated centralized systems deployment to consolidate >\$3.5B in annual spending (10K active suppliers)
- Instituted integrated business planning for top-tier forecasting of demand (60K active SKUs)
- Organized talent into four sub-disciplines of supply chain management (sourcing, logistics, planning, purchasing)
- Instituted process discipline to standardize logistics planning
   (100M+ miles annually) & inventory management (1M orders annually)
- Viewed as a scalable, leverageable competitive advantage

# THREE KEY DRIVERS OF OUR SUPPLY CHAIN STRATEGY

1 Operating as One Greif

#### **DOUBLING DOWN ON GROWTH**

2025 & Beyond

Leveraging our competitive advantages
to drive value capture

- Leveraging new operating structure to provide enhanced visibility, optimize working capital and capture incremental synergies
- Deploying global logistics control tower to optimize inbound-to-outbound transport
- Applying disciplined purchasing management practices to consolidate tail spend with preferred suppliers
- Further digitizing and automating transactional processes to reduce supply chain management overhead

2 Leveraging our Size & Scale

3 Elevating our Performance



# **Empowering Colleagues and Customers with Effortless, Innovative Digital Solutions & Experiences**





**Better Customer Experience** 



**Driving Improved Effectiveness** and Efficiency



**Better Colleague Experience** 



Modernized: Personalized, **Intelligent and Automated** 



# Speaker Bios





# Ole Rosgaard President & Chief Executive Officer

Since 2015, Ole has been committed to shaping Greif's culture and driving its growth. With extensive experience spanning private, private equity, and public multinational companies, he brings deep operational expertise and a focus on sustainable growth strategies. Having lived permanently in five different countries and worked across five continents, Ole has developed profound insights into diverse cultures, business practices, and global market dynamics.

Before joining Greif, Ole was Group Managing Director for one of the world's largest roofing manufacturers, where he gained significant experience in successfully turning around and growing several underperforming businesses. Prior to that, he served as Managing Director for a leading global window company group, further sharpening his leadership and strategic capabilities.

A passionate lifelong learner, Ole's leadership approach is also shaped by his military training and his participation in executive programs at renowned institutions like Harvard Business School and top European organizations.





## **Larry Hilsheimer** Chief Financial Officer

Larry Hilsheimer joined Greif in May 2014 as Chief Financial Officer. Previously, he served as Executive Vice President and Chief Financial Officer of Scotts Miracle-Gro, Executive Vice President and Chief Financial Officer and President and Chief Operating Officer of multiple business units of Nationwide Mutual Insurance Company and Vice Chairman and Regional Managing Partner for Deloitte & Touche USA, LLP.

Larry serves on the Board of Directors of IBP (NYSE), Battelle for Kids and Root Insurance Company and the National Veterans Memorial and Museum. He previously served on the Finance and Audit Committees of the Board of The Ohio State University. He also sits on the Dean's Advisory Council at Fisher College of Business and has served as a Board member for The Ohio State University Alumni Association and numerous other charitable and civic boards.

Larry holds a bachelor's degree in accounting from the Fisher College of Business at The Ohio State University and a law degree from Capital University Law School.





## **Paddy Mullaney** Chief Business Unit Officer

Paddy Mullaney is Senior Vice President & Chief Business Unit Officer at Greif, overseeing global operations for Customized Polymer Solutions, Durable Metal Solutions, Sustainable Fiber Solutions and Integrated Solutions.

With over 30 years of experience in the packaging industry, Paddy has a proven track record of leading high-performance teams and driving growth. He joined Greif in 2017, where he initially led the growth and development of the Rigid Industrial Packaging businesses in the EMEA region. In 2021, he was promoted to Group President of Global Industrial Packaging, continuing to drive Global business growth, and in 2024, he assumed his current role as Senior Vice President & Chief Business Unit Officer.

Before joining Greif, Paddy was CEO of Clondalkin Group, a global flexible and paper-based packaging businesses in the consumer & pharmaceutical packaging sectors. Prior to that, Paddy held C-Level positions within Clondalkin Group. He has a deep understanding of international markets, a strong commitment to driving customer satisfaction and delivering shareholder value.

Paddy actively contributes to the industry, having served as Vice-Chair of Flexible Packaging Europe. He dedicates his free time to coaching and mentoring young rugby players. Paddy holds bachelor's and master's degrees in Engineering from University College Galway, Ireland, and an MBA from the University of Bradford, United Kingdom.





## Tim Bergwall **Chief Commercial Officer**

Tim Bergwall is the Senior Vice President and Chief Commercial Officer at Greif, where he leads global sales, marketing, and sustainability activities. Before assuming this role, Tim served as Group President of Paper Packaging & Services and Soterra Land Management LLC since 2014.

With over 35 years of experience in the paper packaging industry, Tim has held leadership positions in both large, integrated companies like Union Camp Corporation and smaller independent firms, consistently driving strategic growth for each organization.

Tim remains deeply engaged in the industry as current Chairman of the Fibre Box Association, the leading trade association for the corrugated packaging sector, and as Chairman of Boxboard Products in Greensboro, NC. His leadership extends to his role as past Chairman of the International Corrugated Packaging Foundation, which collaborates with over 20 universities nationwide to enhance packaging and engineering education through curriculum development, equipment donations, and funding. Additionally, Tim serves as a board member of the Columbus Zoo and Aquarium.

Tim holds a bachelor's degree from Miami University and has pursued further education through graduate programs at Kellogg School of Management, Harvard Business School, and The London Business School.





## Kim Kellermann

**Chief Operations Officer** 

Kimberly Kellermann leads Greif's Global Operations Group, including leading the Enterprise Automation Strategy; driving continuous improvement; integrating Capital Planning and execution; quality and regulatory compliance and the company's safety program of Zero Harm to enhance our safety culture and approach worldwide.

Kim has extensive experience in operational leadership, operational excellence and driving product and service quality through financial investment and correct capital planning. She has significant experience in Engineering Management and global large-scale rollouts of behavioral change programs.

She has championed several industry initiatives and more recently helped launch a career development program aimed at improving the representation of women in manufacturing leadership and technical roles.

Prior to Greif, she had a 17-year career with Boehringer Ingelheim, one of the world's leading research-driven pharmaceutical companies, where she gained significant experience in leading global teams and delivering international strategy as well as integrating businesses on an international scale as Vice President of Operations and Head of Network Competitiveness.

Kellermann holds an MBA in International Business from The Ohio State University as well as a bachelor's degree in Industrial & Systems Engineering from the same leading University.





# Bala Sathyanarayanan

Chief Human Resources Officer

Bala V Sathyanarayanan serves as the Executive Vice President & Chief Human Resources Officer. He is focused on delivering a world-class, diverse, and engaged workforce that can execute on Greif's vision of, be the best performing customer service company in the world. Before Greif, Bala served as Executive Vice President for Human Resources at Xerox Corporation. Bala also led the human resource function for the Americas Enterprise Business at Hewlett-Packard and has had leadership roles at Avaya Inc., Coca Cola Inc, and United Technologies Inc.

Bala was named to the list of Outstanding 50 Asian Americans in Business by the Asian American Business Development Center (AABDC) and named Executive of the Year by Columbus CEO Magazine. Bala earned a Bachelor of Science degree in Electronics and Communications Engineering and Master of Business Administration (MBA) degree in General Management from the University of Madras in Chennai, India. He also holds a Master's in Human Resources Management from Rutgers University and graduated from the Advanced Management Program at Harvard Business School.





## **Tina Schoner Chief Supply Chain Officer**

Tina Schoner has served as Chief Supply Chain Officer for Greif Inc. since January 2022. In this role, Tina has primary responsibility for the development and execution of global supply chain strategies for direct and indirect materials & services spend. Tina leads supply chain operational excellence in the areas of purchasing, materials planning, transportation & logistics, supplier performance and strategic sourcing.

Prior to her current role, Tina was the SVP & Chief Procurement Officer for Oshkosh Corporation, a manufacturer of specialty vehicles and worksite access equipment with brands including, McNeilus, Pierce, JLG and Oshkosh Defense. Prior to that, Tina was the Executive Director, Global Supply Chain Operations for United Technologies Corporation (Raytheon Technologies), where she was responsible for the strategy development and execution of the \$25B supply chain supporting four divisions within the commercial building and aerospace markets including Pratt & Whitney, Otis, Carrier and United Technologies Aerospace Systems. Additionally, Tina's more than 35 years of supply chain experience included positions of increasing responsibility at Rockwell Collins, Inc., Penford Products (Ingredion) and ConAgra. Tina also served active duty in the United States Marine Corps.

Tina believes in the mission of elevating people by eliminating barriers to employment, and therefore, serves as a board director for Goodwill North Central Wisconsin. She is an active member of the Association of Supply Chain Management and is Chair of the Supply Chain Council for Manufacturer's Alliance and a sponsor for Women in Manufacturing. She holds a Bachelor of Science in Applied Business from Mount Mercy University and an Executive MBA from the University of Iowa.





## **Vivian Bouet Chief Information & Digital Officer**

Vivian Bouet is Greif's Chief Information & Digital Officer (CIDO), joining us on December 5, 2022. Vivian brings over 28 years of experience in business and technology transformation and most recently served as the Chief Information Officer at CPS Energy, the nation's largest municipally owned energy company with over \$12B in assets under management. She was responsible for overseeing the technology roadmap, enterprise architecture, digital experience, business solutions development, and innovation functions. She also provided leadership in corporate strategic planning, change management, and enterprise program management.

In her role as CIDO, as part of the Executive Leadership Team, Vivian will help shape the company's broader strategic direction, engaging customers and vendors through technology and digital solutions. Significant emphasis will be placed on anticipating change and identifying opportunities for innovation to ensure Greif maintains a leadership position within an increasingly competitive industry landscape while championing continued colleague growth and development.

